
Quality, Environmental and Sustainability Policy

Transpack Group Service S.p.A. believes in sustainable development to achieve long-term economic growth whilst respecting people and the environment.

The Company's primary objectives are:

- Product quality and a focus on customers and the environment;
- full compliance with customer requirements, needs and expectations;
- meeting the expectations of the company, the supply chain, the community, interested groups and other stakeholders;
- compliance with applicable statutory requirements;
- the health and safety of employees and all those carrying out activities within the company, on behalf of the company, or on construction sites;
- respect for and protection of the environment;
- constant research aimed at continuous improvement.

In order to pursue these objectives with the utmost commitment, the Company has for many years adopted an Integrated Quality and Environmental Management System, compliant with the UNI EN ISO 9001 and ISO 14001 standards, tailored to the nature and severity of the quality and environmental risks specific to the company, whilst also taking into account the health and safety risks to those working for Transpack Group Service S.p.a. This system is documented, implemented, maintained and reviewed periodically to ensure its validity, effectiveness and suitability for the company's organisation over time.

To reinforce these principles, the company takes great care in selecting raw materials and semi-finished products, giving preference to materials sourced from certified supply chains that comply with and apply the requirements specified by the international FSC® (Forest Stewardship Council) standard and other recognised equivalent standards; furthermore, to implement

mitigate the environmental impacts arising from its activities, the company generates most of the electricity it uses from renewable sources.

The company is also committed to addressing any environmental issues, including high-risk ones, identified through risk assessment, the most significant of which relate to air pollution and waste generation.

The company's policy is to achieve these objectives through risk analysis and assessment, the monitoring of all business processes, the prevention of defects, ensuring product safety and reliability, preventing occupational illnesses and accidents, preventing pollution and reducing the environmental impact of its activities and, above all, empowering and involving all staff through awareness of company policy and training on all aspects of the system in which each person is involved, in order to make staff aware of the risks and their individual responsibilities.

The quality, safety and environmental policy is available to all internal and external stakeholders: it is displayed on the company premises, published on the company website, and reviewed periodically to ensure that it remains effective and appropriate for the organisation. In particular:

- For customers, it is of paramount importance to meet requirements such as: product innovation, adherence to deadlines and flexibility, alongside the quality of the products and services offered.
- For the company, it is important to comply with the requirements of applicable laws and regulations, such as the adoption of measures and procedures to protect the environment and the introduction of innovative and sustainable processes.

- In order to pursue the continuous improvement of the Quality and Environmental Management System and of business processes, the company management considers it essential to foster communication and dialogue among all parties.

Each year, during the review of the Quality, Safety and Environmental Management System, management sets objectives to pursue continuous improvement in product quality, the service provided, employee health and safety, and environmental impact. These objectives are monitored and reviewed during subsequent review meetings.

For Transpack Group Service S.p.A., customer satisfaction is the best way to maintain a leading reputation in the market; the commitment of everyone, teamwork, and the drive to meet their needs

, bringing both moral and economic benefits. defined commitments are set out in the job descriptions.



Padua, 29 July 2024

The General Management

Nico Pittarello
General Manager