

Transpack Group Service S.p.a. believes in sustainable development to achieve long-term economic growth while respecting people and the environment.

It sets expectations for the facilities of the final production stage, the product supply chain and other relevant stakeholders.

ii. Include the company's commitment to address any high risk environmental issues identified through the risk assessment, including any high risk factual issues. (If no high risk issues have been identified, the policy may address environmental protection in a general way).

iii. Define staff responsibilities for implementation.

The Company's primary commitments are summarised below:

- the quality of products and attention to Customers and the Environment;
- the complete satisfaction of Customer requirements, needs and expectations;
- compliance with applicable mandatory requirements;
- the safety and health of employees and all those who carry out activities within the company or for the company and at worksites;
- the respect, protection and preservation of the Environment;
- constant research, aimed at continuous improvement.

In order to pursue these objectives with the utmost commitment, the company defines personnel responsibilities for implementation. To this end, for many years it has adopted an Integrated Company Quality and Environmental Management System, compliant with UNI EN ISO 9001 and ISO 14001 standards, suited to the nature and severity of the quality and environmental risks specific to the company, also taking into account the risks to the health and safety of the people who work for Transpack Group Service S.p.a. This system is documented, implemented, maintained and periodically reviewed, so that its validity, effectiveness and suitability with the company organisation over time is ensured.

To reinforce these principles, the company is careful in its choice of raw materials and semi-finished products, preferring materials from certified supply chains following and applying the requirements specified by the international standard FSC® (Forest Stewardship Council) and other similar recognised standards; furthermore, to implement the containment of the environmental impact of its activities, the company self-produces most of the electrical energy used, which comes from renewable sources.

The company's policy is to achieve these objectives by analysing and assessing risks, controlling all company processes, preventing defects, researching product safety and reliability, preventing illnesses and accidents at work, preventing pollution and reducing the environmental impact of its activities and, above all, making all personnel responsible and involved, through knowledge of the company policy and training on all aspects of the system in which each person is involved, in order to make them aware of the risks and their individual obligations.

The quality and environment policy is available to all internal and external stakeholders: it is displayed in the company, it is published on the company website, it is shared with suppliers, and it is periodically reviewed to verify that it is always effective and appropriate for the organisation. In particular:

- For Customers, it is of importance to meet requirements such as: product innovation, compliance with deadlines and flexibility associated with the quality of the products and service offered.
- For the company it is important to comply with the requirements of the laws and regulations in force such as the adoption of means and procedures to respect the environment, the introduction of innovative and sustainable processes.
- In order to pursue the continuous improvement of the Quality and Environmental Management System and of company processes, the company management considers it fundamental to develop communication and dialogue between all parties.

The Management establishes objectives annually, during the review of the Quality and Environmental Management System, to pursue the continuous improvement of product quality, the service offered, the health and safety of employees and the environmental impact. It also identifies the needs and expectations of the product supply chain and other relevant stakeholders.

These objectives are monitored and reviewed during subsequent review meetings.

For Transpack Group Service S.p.a., customer satisfaction is the best means of maintaining a primary reputation in the market, and that everyone's commitment, teamwork, and quest to meet their demands results in continuous improvement, which brings moral and economic benefits.

Nico Pittarello
General Manager



Padova, 07/05/2024